

#### Alexandria/Arlington Region Labor Market Update

From the Report: "Assessing Alexandria/Arlington's Regional Labor Market" by Dr. Mark White , George Mason University's Center for Regional Analysis











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### Alexandria/Arlington Regional Workforce Council





#### Key Demographic Trends









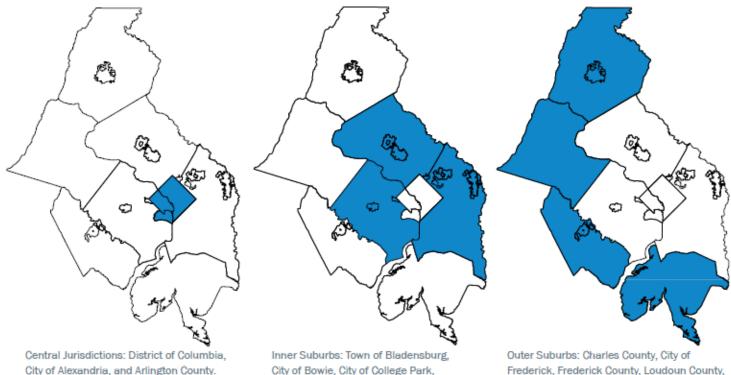


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#### Central jurisdictions, inner suburbs, & outer suburbs



City of Gaithersburg, City of Greenbelt, City of Hyattsville, Montgomery County, Prince George's County, City of Rockville, City of Takoma Park, City of Fairfax, Fairfax County, and City of Falls Church.

City of Manassas, City of Manassas Park, and Prince William County

Source: "State of the Region: Human Capital Report", Metropolitan Council of Governments, February 2017.







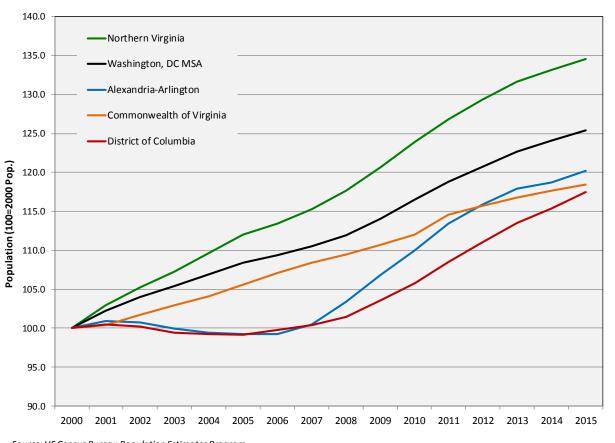








### After a period of flat/negative growth, A-A grew significantly after the recession



- 382,000 residents
  - 60 percent in Arlington
  - 40 percent in Alexandria

Source: US Census Bureau Population Estimates Program







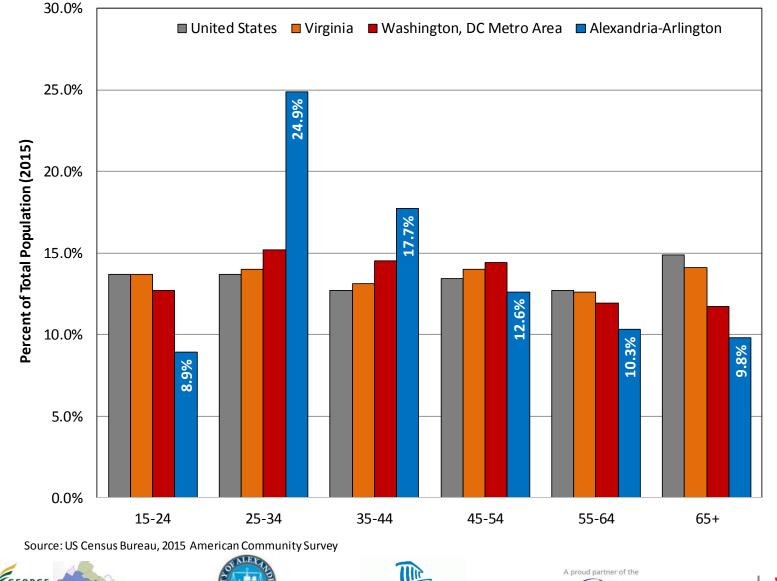








### 1 out of 4 residents are aged 25-34



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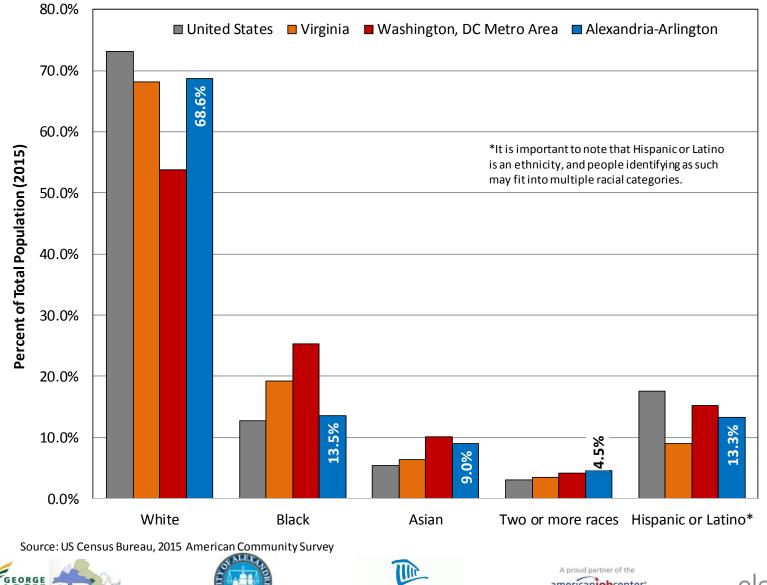








#### The region is less diverse than the DC metro area



















### The Labor Force









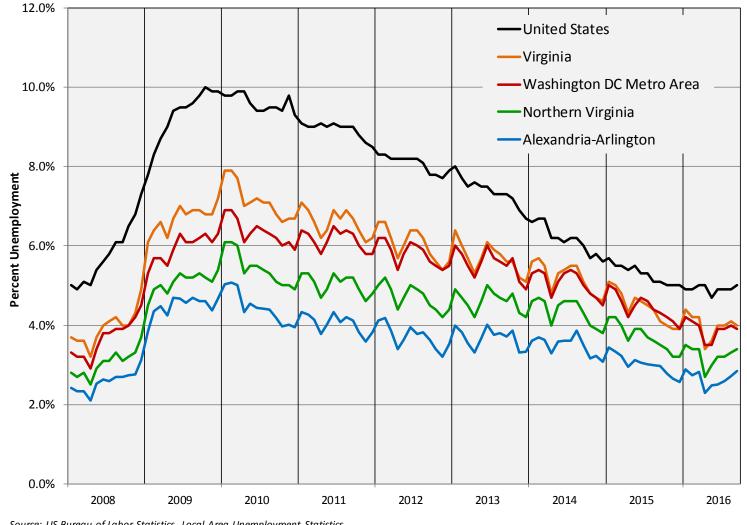








#### Unemployment remains lower than the region, state & nation



Source: US Bureau of Labor Statistics, Local Area Unemployment Statistics







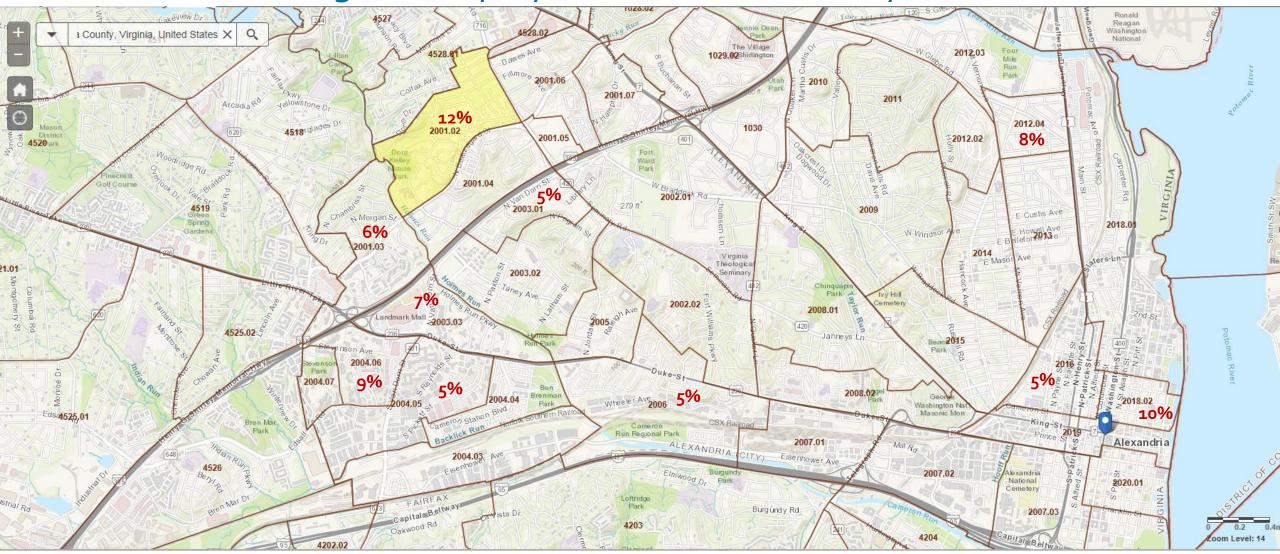








#### Areas of high unemployment: Alexandria City







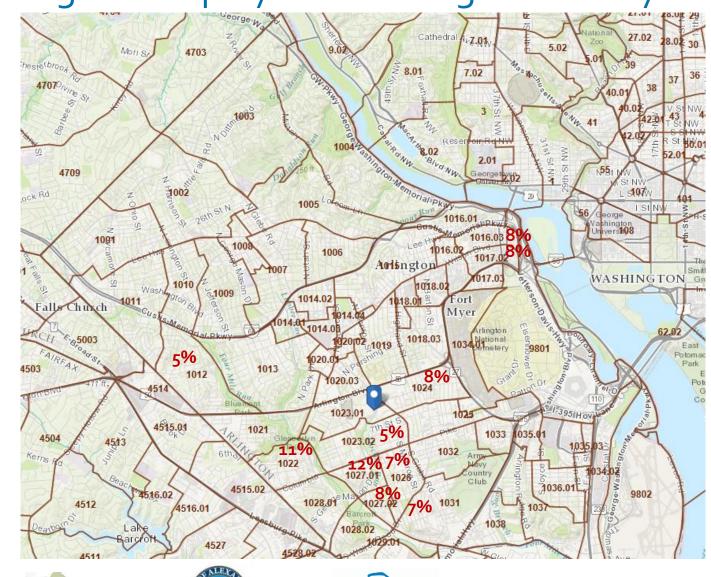












#### Areas of high unemployment: Arlington County















#### **Outreach Ideas**

- Religious Entities
- Civic Associations
- Community List Serves
- Update Human Services Departments
- Update CBOs
- Update Elected Officials
- Post Flyers/Door-to-Door
- Customer Referrals















# A-A has a relatively larger proportion of working age veterans

	Veterans as a % of civilian pop. (Age 18+)	% of veteran pop. aged 18-64
United States	7.6%	50.5%
Virginia	10.8%	62.5%
Washington, DC Metro Area	8.3%	64.6%
A lexandria-A rlington	7.5%	68.0%

Source: US Census Bureau, 2015 American Community Survey







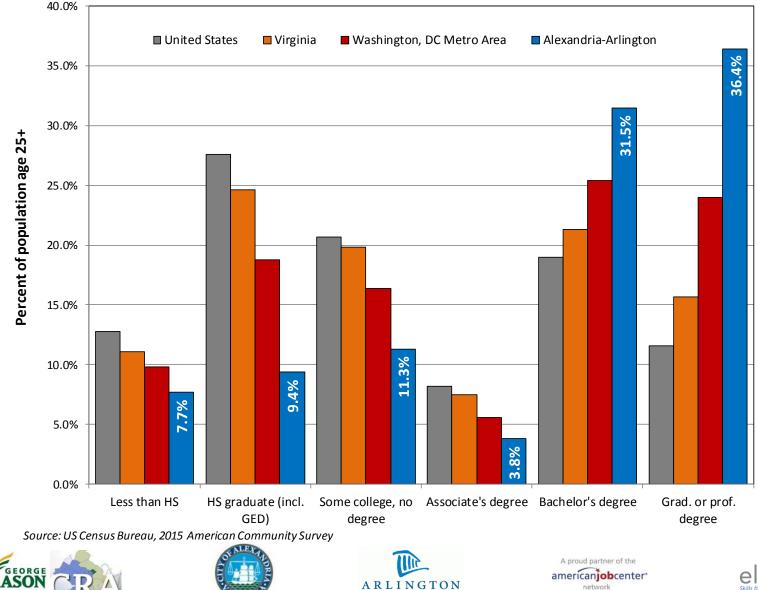








#### 2 out of 3 A-A residents (age 25+) have at least a 4-year degree



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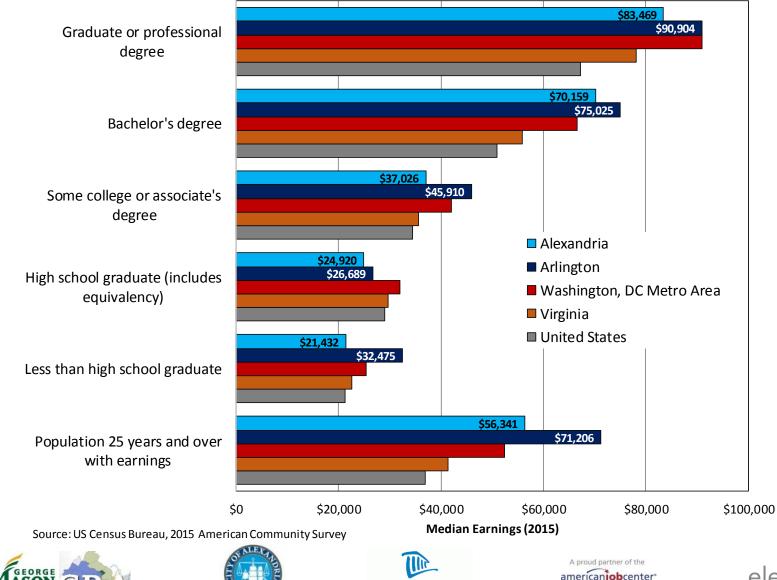
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### Earnings and education go hand in hand



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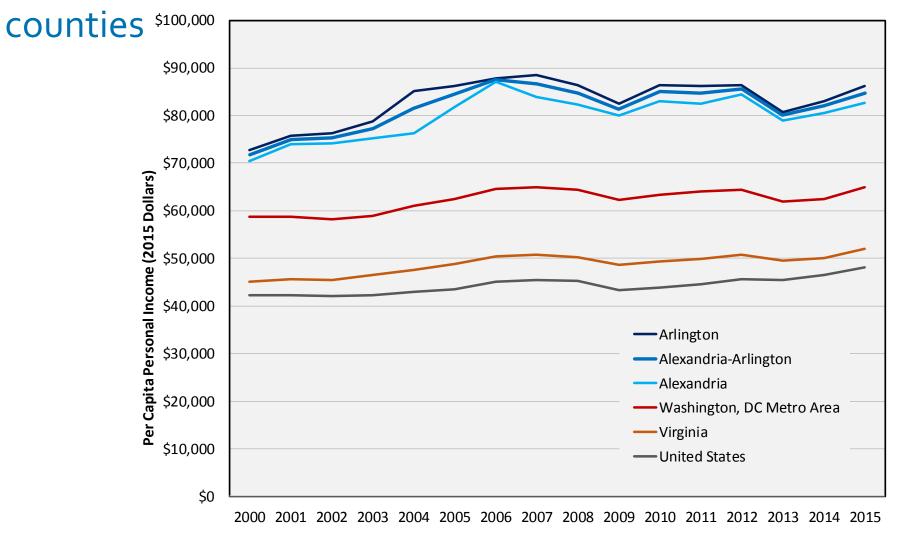




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#### Arlington (#26) & Alexandria (#30) are two of America's wealthiest

Source: US Bureau of Economic Analysis, Adjusted for inflation using Bureau of Labor Statistics (BLS) Consumer Price Index







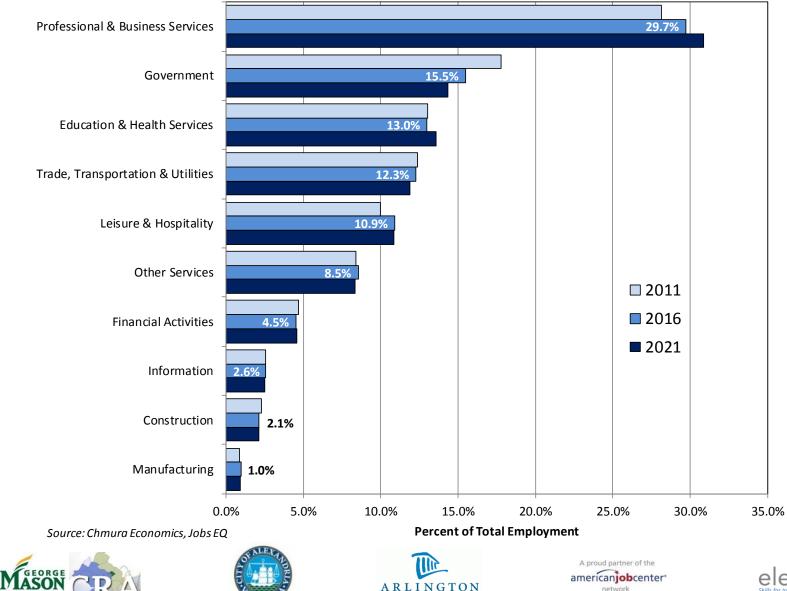








#### Prof. and business services account for almost 30% of total employment



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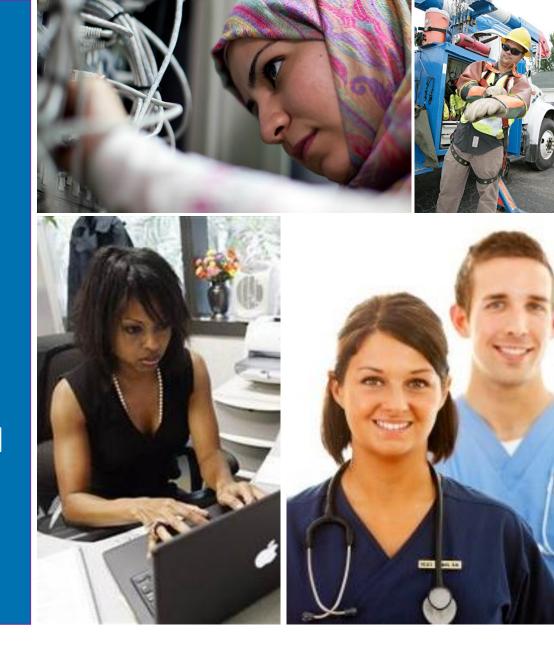
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#### Sources of Workforce Demand







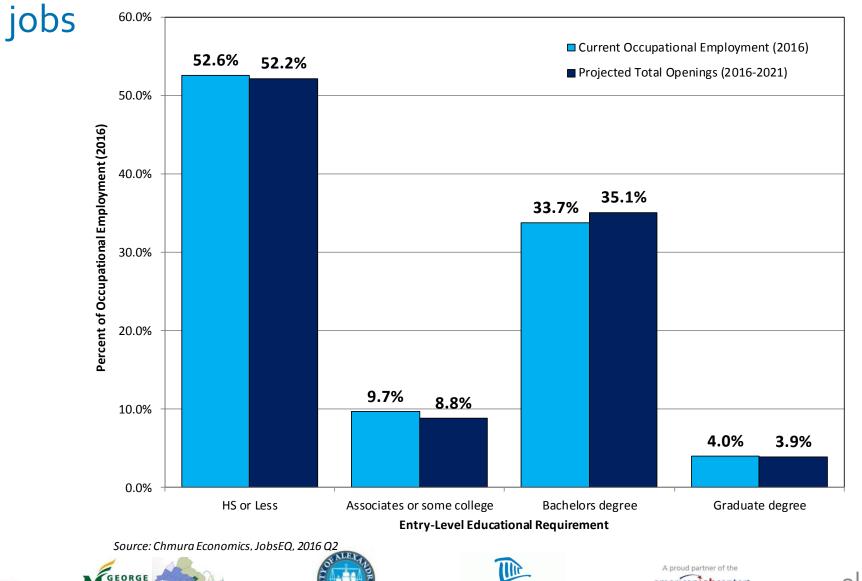




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#### A-A has a polarized workforce with relatively few middle-skill















### Healthcare and business services are more average paying industries

- Growing industries
  - Healthcare: Dentists offices, outpatient care centers, medical and diagnostic labs
  - Business services: Advertising, PR, and related services; Accounting, tax prep, bookkeeping and payroll services
  - Transport: Transit systems, air transportation

- Middle-skill occupations
  - IT-related
    - Computer-user support specialists, web developers
  - Healthcare
    - Nursing ass'ts, LPNs, medical and dental ass'ts
  - Office support
    - Paralegals and legal ass'ts, bookkeeping, accounting and auditing clerks
  - Maintenance
    - Auto service techs, aircraft mechs & techs,















# IT and nursing occupations are among the most advertised middle-skill occupations

Ed.	Ten Most Advertised Occupations by	Available	Employers w/Job Advertisements by	Available
Level	Education Level	Jobs (2016)	Education Level	Jobs (2016)
	Computer User Support Specialists	1,276	Inova Health System	323
	Web Developers	1,155	Forward Air, Inc.	205
<u> </u>	Heavy & Tractor-Trailer Truck Drivers	1,148	Virginia Hospital Center	192
60	Registered Nurses	892	US Patent and Trade Office	151
	Hairdressers, Hairstylist & Cosmetologists	232	INOVA Geo	130
ate	LP/LV Nurses	219	Transportation Security Administration	106
Associate	Network & Computer Systems Admin.	153	Pentagon Federal Credit Union	105
A ss	Information Security Analysts	150	United States Arm y	101
	Exec. Secretaries & Exec. Assistants	136	Hair Cuttery	99
	General Maintenance & Repair Workers	119	US Department of State	95

Source: Help Wanted Online (1/1/16 to 11/28/16)

- Commonly required skills: Cyber Security, Java, SQL, Linux MS, MS Sharepoint
- Commonly demanded certifications: Security clearance, drivers license, CDL, HAZMAT, Nursing















#### In-demand IT/IS Opportunities

Occupational Code (SOC)	Occupation Name	Typical Entry Level Education	Top Related Certifications/ Competencies	2016 Total Employed	Projected Total Job Openings 2016-21	Median Hourly Earnings
15-1151	Computer Support Specialists	High School Diploma, Some Post-Secondary, A.A. Degree	A+, Network+, CCNA, Security+, Microsoft Technology Associate, IT Infrastructure	10,155	2,418	\$28.27
15-1152	Computer Network Support Specialists	High School Diploma, Some Post-Secondary, A.A. Degree	MCSA: Windows Server 2012	4,132	586	\$37.14
15-1142	Network and Computer System Administrators	B.A. Degree	Python Programming, Java SE8 Programming	10,663	1,618	\$47.83
15-1131	Computer Programmers	B.A. Degree	Java SE8 Programming, Python Programming	5,444	1,556	\$45.45
15-1132	Software Developers, Applications	B.A. Degree	CEH, CISSP, Security+	• •		\$54.39
15-1133	Software Developers, Systems Software	B.A. Degree	Project Management	18,405 3,373		\$54.48
15-1122	Information Security Analysts	B.A. Degree	A+, Network+, CCNA, Security+, Microsoft Technology Associate, IT Infrastructure	7,372	1,614	\$53.11
11-3021	Computer/Information Systems Managers	B.A. Degree	MCSA: Windows Server 2012	5,632	1,462	\$75.63
	TOTALS			86,933	17,718	

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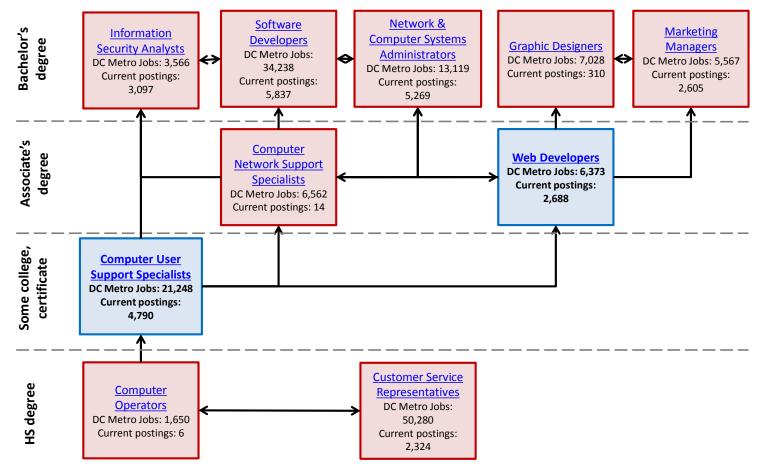






#### Creating opportunities for local talent through career pathways

#### Career Pathways for Computer User Support Specialists/Web Developers



Source: O\*Net; Employment from Chmura Economics JobsEQ Average of 4 quarters ending in Q4 2016, Current postings represent online ads in 30 Days between 1/17/2017 and 2/16/2017.















# Hospitality and personal services provide important opportunities for lower-wage workers

- Industries
  - Restaurants
  - Travel accommodation
  - Continued care facilities
  - Personal care services
  - Grocery stores
  - Services to buildings and dwellings
  - Employment services

- Occupations
  - Janitors & cleaners, maids and housekeepers
  - Waiters & waitresses
  - Restaurant cooks, food prep workers
  - Cashiers, sales reps, customer service representatives















# Retail and hospitality employers are prominent advertisers of lower-skill jobs

Ed.	Ten Most Advertised Occupations by	Available	Employers w/Job Advertisements by	Available
Level	Education Level	Jobs (2016)	Education Level	Jobs (2016)
	Retail Salespersons	1,505	Marriott	495
	First-line Spvrs. of Retail Sales Workers	1,314	Hilton Worldwide	379
<u> </u>	First-line Spvrs. of Food Prep. Workers	1,002	M a c y 's	353
School	First-line Spvrs. of Office & Admin. Workers	791	Inova Health System	347
/High Sc	Customer Service Representatives	733	Harris Teeter	294
	Maids & Housekeeping Cleaners	707	Target Corporation	244
ED/	General Maintenance & Repair Workers	568	N ord stro m	240
ש	Managers, All Other	547	Sunrise Senior Living	220
	Stock Clerks & Order Fillers	452	Ritz-Carlton	219
	Security Guards	451	United States Arm y	184

Source: Help Wanted Online (1/1/16 to 11/28/16)

- Commonly required skills: Food preparation, QC, Bilingual, Tech support, preventative maintenance
- Commonly demanded certifications: Drivers License, Clearance, OSHA, HAZMAT















### Top 40 In-Demand Skills

<u>Name</u>	Job Openings	<u>Name</u>	<u>Job Openings</u>
Oral and written communication skills	69,360	Linux	11,894
Microsoft Office	29,064	Coaching	11,549
Detail oriented	23,642	Strong leadership skills	10,744
Integrity	22,612	Quality Assurance	10,594
Marketing	21,177	Analytical skills	10,146
Creativity	20,237	Structured query language	10,000
Problem solving	18,542	Program management	9,655
Project Management	17,807	Business development	9,473
Customer service oriented	17,688	Time management	9,380
Work independently	17,604	Cyber security	8,535
Team-oriented, teamwork	17,077	Strong interpersonal skills	8,529
Microsoft PowerPoint	16,954	Technical support	8,065
Self-starting / Self-motivated	15,833	Risk Management	7,824
Troubleshooting	14,686	JavaScript	7,769
Organizational skills	14,185	UNIX	7,345
Management skills	13,380	Sales experience / ability	7,290
Software development	13,000	Systems Development Life Cycle	7,257
Management experience	12,980	Business process modeling	7,116
Oracle	12,829	Microsoft SharePoint	7,005
Java	11,904	Microsoft Word	6,760









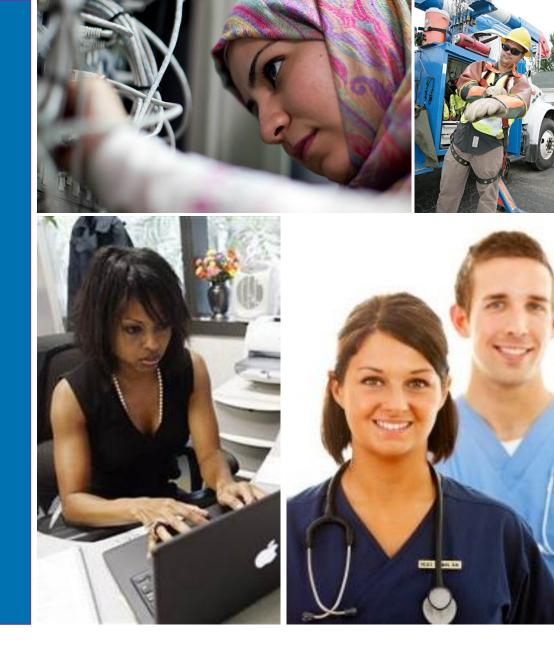








### **Questions?**

















### Thank you

David Remick 703-228-1412 Dremick@arlingtonva.us Twitter: @workcouncil & @DaveRemick













